



CTIS | A HEALTH
INFORMATICS
COMPANY
Proven Solutions. Improved Results.

Program Management

CTIS offers Integrated Program/Project Management (PM) services. Our team consists of certified Project Management Professionals (PMP) that are highly trained and have many years of experience managing complex projects. The CTIS PMP service team adheres to the generally accepted project management standards and practices based on the Project Management Body of Knowledge (PMBOK), an internationally recognized standard that promotes the fundamentals of project management. Our approach to delivering the processes and activities as part of our integrated Program/Project Management Services involves three broad categories that directly align with the Department of Health and Human Services' Capital Planning and Investment Control (CPIC) process.

CTIS IT STRATEGY

The CTIS IT strategy is useful in identifying and analyzing the business needs of our clients, thereby enabling them to perform tasks and activities in accordance with their specific business needs analysis, ROI analysis, and alternative solutions analysis. CTIS IT Strategy services include ROI analysis reports, business case and alternative analysis, and project estimates. These reports help our customers identify and select which IT investments are most beneficial in accordance with CPIC selection criteria.

CTIS IT DELIVERY

This process is used for the Initiation, Planning, Execution, and Monitoring/Controlling of projects or initiatives that were approved by the IT Strategy process.

- **Initiation:** Includes acquiring formal project recognition and commitment and defining the preliminary project scope
- **Planning:** Includes detailed scope definition, efforts and cost estimation, schedule and budget development, and risk management planning
- **Execution:** Includes project coordination and communication
- **Project Monitoring and Control:** Includes periodic reviews to monitor and control project performance so that corrective action is taken as needed and to evaluate the quality of project deliverables and performance to determine whether a project is within scope, on time, and within budget

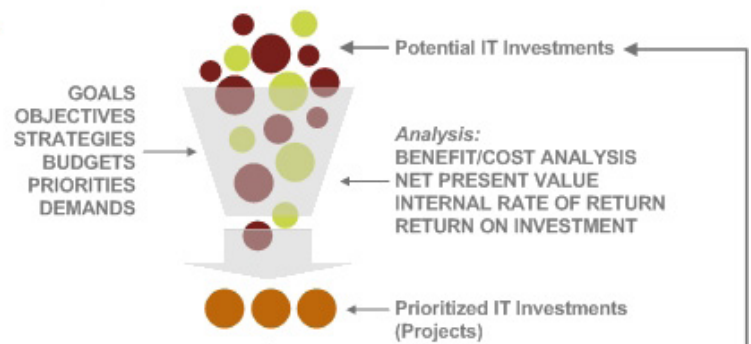
The lifecycle is continually supported through process areas such as configuration management, quality assurance, and measurement and analysis. CTIS implements Earned Value Management System and project status reports which help CTIS, our clients' senior management, and stakeholders monitor project progress.

CTIS IT EVALUATION

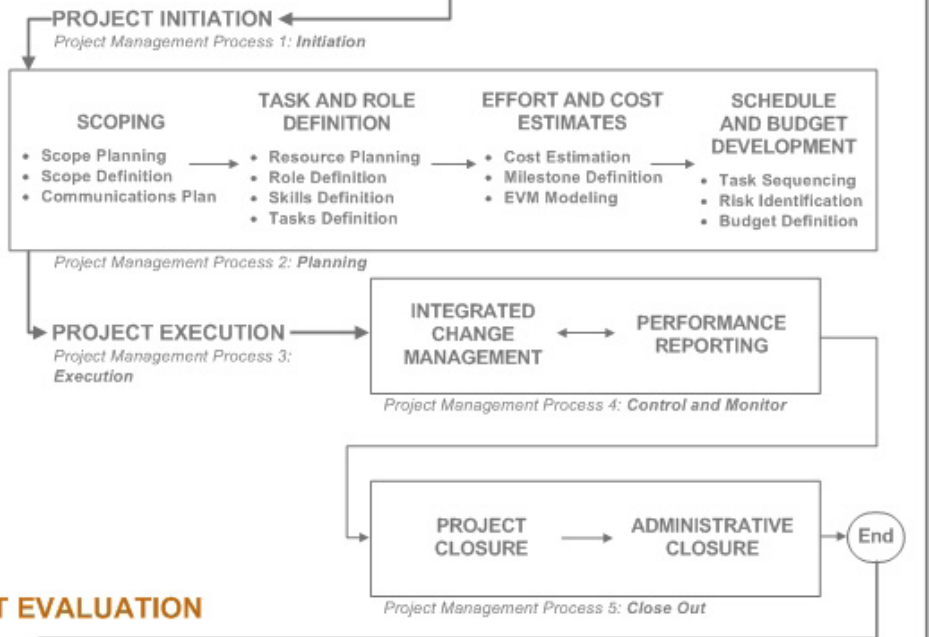
This process involves post implementation reviews to evaluate the IT investment's impact to the clients' mission, along with its return on investment and return on value. The outputs of this area generate Balanced Scorecard reports and Service Level Management reports that provide the performance metrics needed by our clients' senior management to evaluate the impact of that investment and ensure that it is in line with their overall mission.

PROGRAM MANAGEMENT

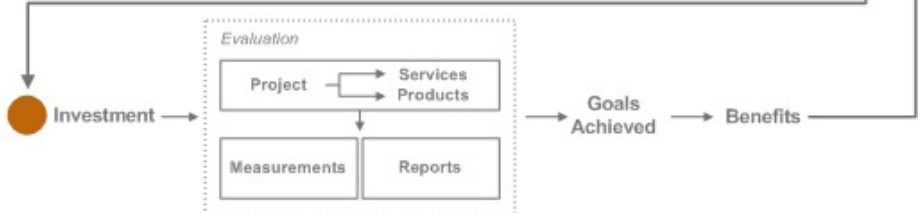
IT STRATEGY



IT DELIVERY



IT EVALUATION



ABOUT CTIS, INC.

CTIS has over 20 years of proven history in providing total informatics solutions to the health sector. CTIS provides innovative, appropriate, timely, and quality information technology solutions to health systems, health professionals, research organizations, and payors to support their goals in serving patients. To address this need, CTIS' informatics solutions converge health sciences, information technology, process reengineering, total quality management, and organizational effectiveness in order to optimize the capture, storage, and use of information in health and biomedical sciences.

CTIS is also building needed personal information solutions that serve patient directly in dealing with their healthcare providers. CTIS' leadership is at the forefront of national discussions that are defining the next generation of biomedical, clinical research, translational research, personalized medicine, comparative effectiveness research, performance driven healthcare, health disparities, elder care, and chronic disease management programs that will not only provide better patient care, but also meet the cost management goals of the health industry.

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